

Welcome to the Klein Tools Distributor Extranet!

This application will allow you to access the necessary tools to search for pricing, availability, place orders, check order status, obtain copies of invoices, and much more!

If you previously had an account, reset your password by clicking this link:

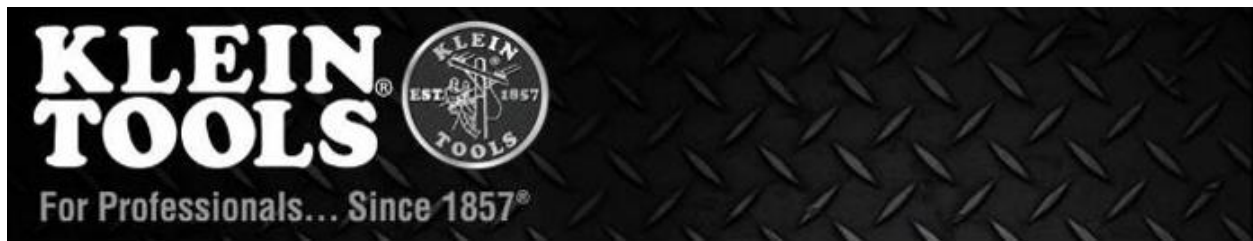
<https://extranet.kleintools.com/user/password>

If you do not have an account associated with your email, click the "Request New Account" button below to create a new account.

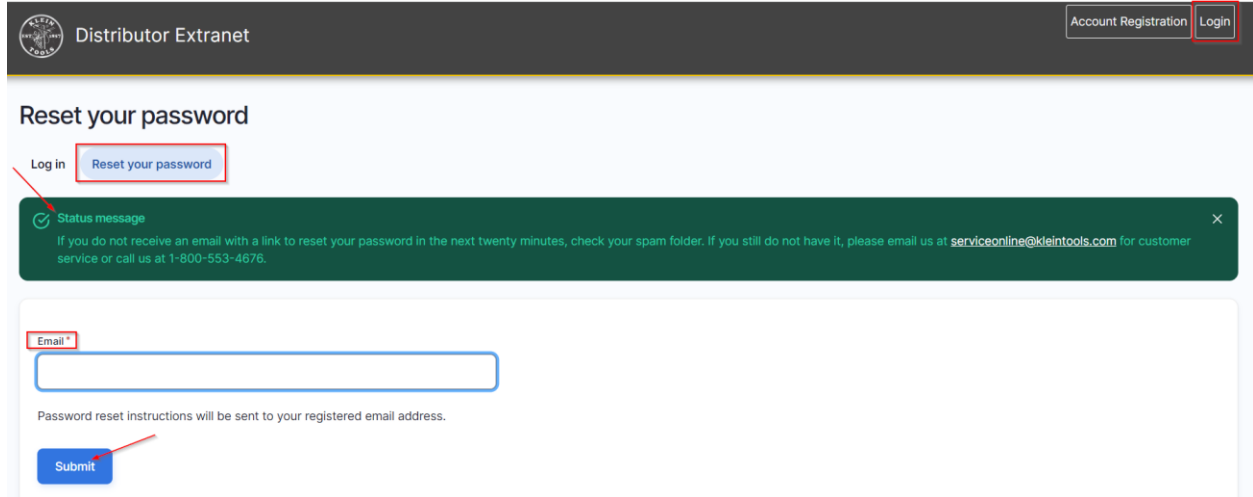
- If you are creating a new account, you will be prompted to enter both your 5-digit customer number and your ship-to number. If you do not have this information, you can contact Klein Tools Customer Service at 1-800-553-4676 Monday through Friday between 7:30 AM and 6:00 PM Central Time.
- Please note: Your company must have a Klein Tools customer number established and in good standing to be able to access and utilize our Distributor Extranet.

Should you experience any difficulty logging in, please email serviceonline@kleintools.com, and we will happily assist you with establishing access.

While navigating this application, you will be prompted to enter both your 5-digit customer number and your ship-to number. Selecting a customer number and ship-to number is required prior to utilizing many of the available options.



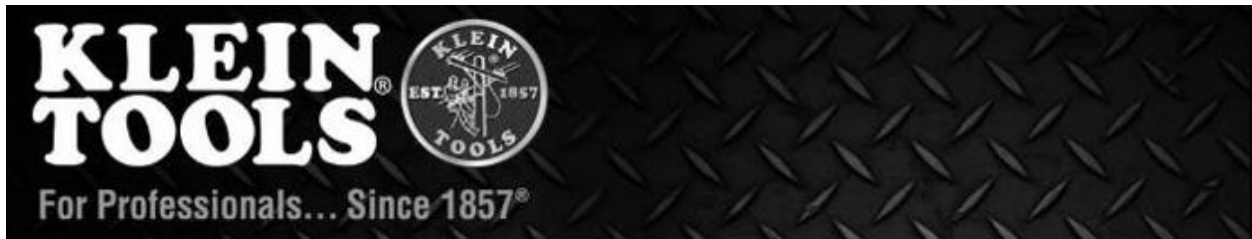
Resetting Your Password (First Use Only)



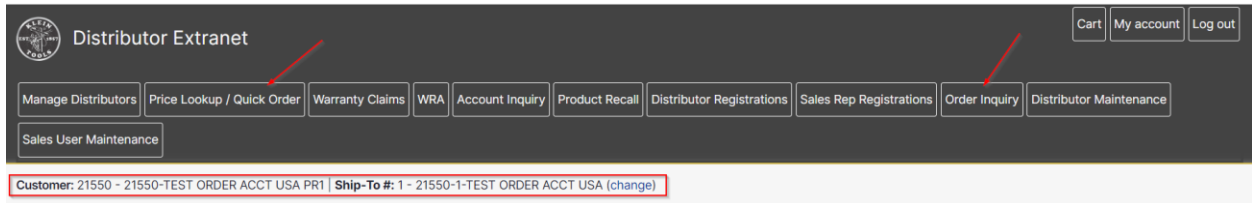
- Your username is now your email address. For added security, please reset your password upon your first login. To do so, click on "Reset Your Password" located under the "Login" button and follow the instructions sent to your email. If you do not remember your email or the previous email used to log in, please provide your customer number to Customer Service to assist further.
- Click on "Submit."
Note: If you do not receive an email within 24 hours, please contact serviceonline@kleintools.com for further assistance.

Resetting Your Password in General (Beyond the First Use)

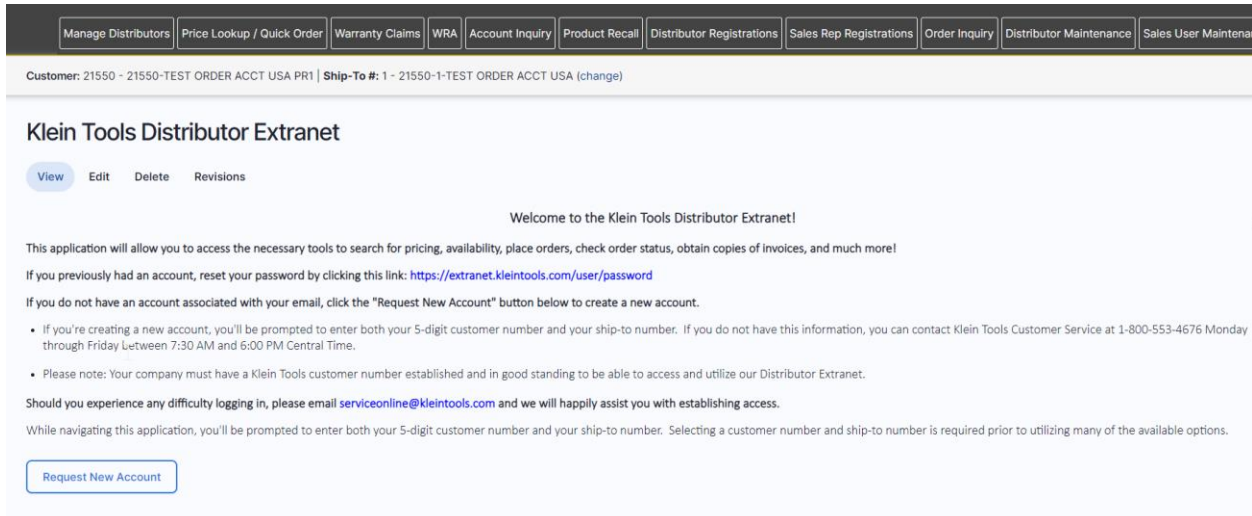
- For resetting your password in general (beyond the first use), click on "My account" in the upper right-hand box, and then select the "Edit" function under your current email address. Enter your current password in the "Current password" field. Enter your new password in the "Password" field. Click on the "Save" button at the bottom of your screen.

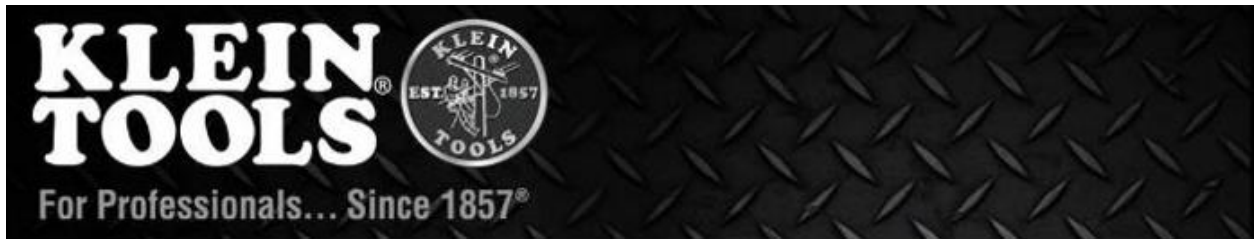


After Logging In



- Once you log in, a welcome screen will appear displaying your customer number and ship-to number. In the example above, see "Customer # 21550 / Ship-to # 1" for how/where the account information will appear. From this screen, you can easily access the top menu and select any of the options that you have been assigned access to, such as "Price Lookup/Quick Order," etc.





Selecting a Customer Number for a Task Option

- It is important to note that in order to proceed, the user must select a customer number or name and then the ship-to numbers will appear. The user can begin by typing the first three letters of the company name or the full customer number and it will begin populating the search results.

Distributor Extranet Cart My account Log out

[Price Lookup / Quick Order](#) [Warranty Claims](#) [WRA](#) [Account Inquiry](#) [Product Recall](#) [Distributor Registrations](#) [Sales Rep Registrations](#) [Order Inquiry](#) [Distributor Maintenance](#)

[Sales User Maintenance](#)

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA (change)

Customer Selector

Customer Name/Account Search

Type in your customer number or title to search for it here.

Country: USA State/Province: City:

- Select “change” or “add” in the upper left-hand corner.

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA [change](#)

Select Customer

Customers

Country: USA State/Province: City:

Customer #	Address	
11008	FESTERAL CO 3021 THELMER BLVD ANTONIA MN 55927	<input type="button" value="SELECT"/>
10800	FESTERAL CO - PUERTO RICO 2801 THELMER BLVD ANTONIA MN 55927	<input type="button" value="SELECT"/>
10144	FESTERAL CO DROP SHIP TO BRANCHES 1801 THELMER BLVD ANTONIA MN 55927	<input type="button" value="SELECT"/>



Select Ship To

Filter results:

Country State/Province City Ship To Number

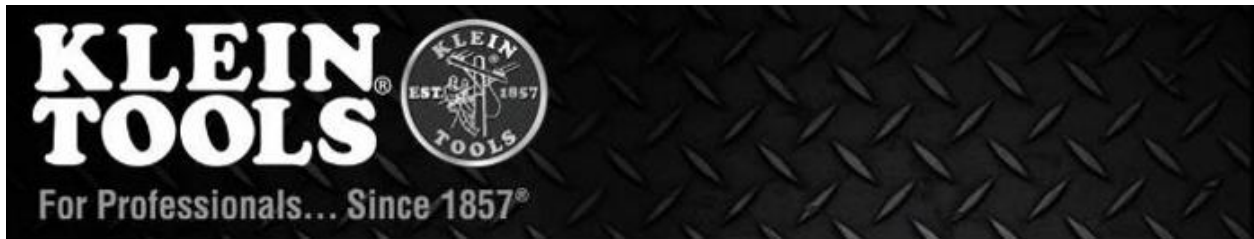
USA

Find your ship to number below and click SELECT.

Ship to #	Address
1	FASTENAL, 1791 368 CHENEY HWY TITUSVILLE FL 32780
2	FASTENAL, 6805 4TH W WETH ST GREAT BEND KS 67538
3	FASTENAL, 3200 STE D 250 MILWAUKEE ST SUPERIOR WI 54980

It is important that the ship-to number is selected to proceed.

Note: The customer number can be located on a recent invoice or by contacting Serviceonline@kleintools.com with the account name and address.



Checking Pricing and Availability

Distributor Extranet

Manage Distributors **Price Lookup / Quick Order** Warranty Claims WRA Account Inquiry

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 Ship-To #: 1 - 21550-1-TEST ORDER ACCT U

OPTION 1 OPTION 2 OPTION 3

PRICE LOOKUP COPY AND PASTE QUICK ORDER USING FILE UPLOAD

NOTE: Each tab functions completely separately. You cannot price items in this tab and expect it to up

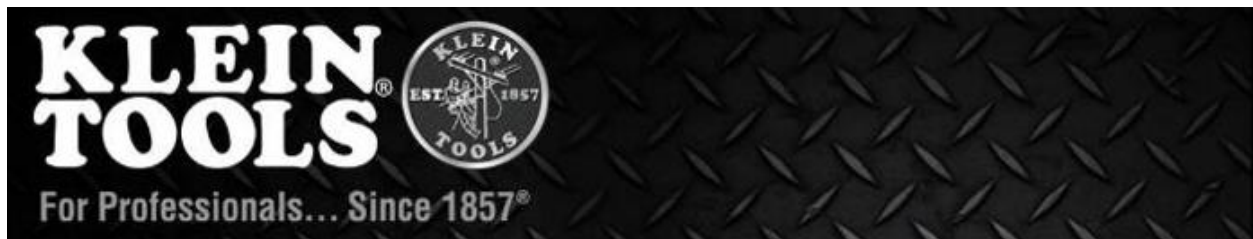
Price Items Add to Cart Download PDF Clear Values

Payment terms: CASH IN ADVANCE Minimum Order Value: \$100.00 Minimum Freight Amount: \$600.00 Currency: USD*Please note: Acc

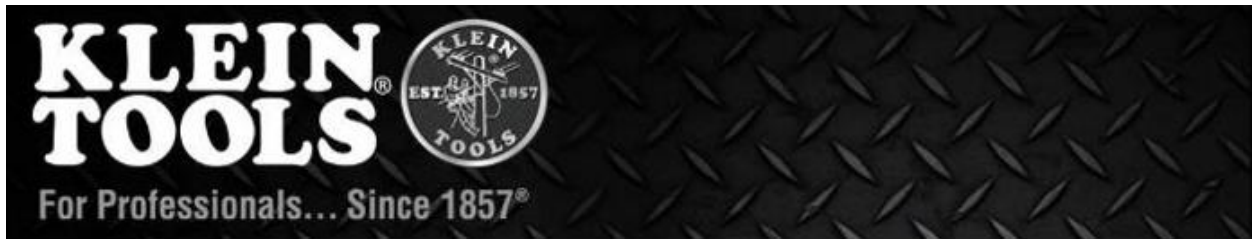
- Your order value does not meet the required minimum amount

	Item Number	Quantity	Description	Your Price	Price Extension	Standard Pack Size
X	<input type="text"/>	<input type="text" value="0"/>				
X	<input type="text"/>	<input type="text" value="0"/>				
X	<input type="text"/>	<input type="text" value="0"/>				
X	<input type="text"/>	<input type="text" value="0"/>				
X	<input type="text"/>	<input type="text" value="0"/>				
X	<input type="text"/>	<input type="text" value="0"/>				

- First, ensure you have your customer number and ship-to number selected in the upper left-hand corner below the black box.
- Click on the “Price Lookup / Quick Order” menu option in the black header. Values will then be returned on screen. Availability will be present on the far right portion of the results. If an item is back-ordered, an estimated return to stock date will be provided if known/available.



- There are three options for checking item pricing:
 1. Clicking on the “Price Lookup” button is the default option you can use to manually add SKU numbers and quantities into the table. Click on the “Price Items” button to get results. You can click on the “Add five more” button at the bottom of your screen to add more spaces.
 2. You can copy and paste formatted item numbers by selecting the “Copy and Paste” button. Ensure that you have no extra characters or spaces and that your item numbers are active and correct. For example, the system will read the dash in item # 614-3, but for best results, you should try to remove special characters, such as dashes or slashes. To prevent the system from having an error or freezing, you should omit extra spaces for item numbers.
 3. You can also upload a CSV spreadsheet with SKU numbers and quantities by clicking on the “Quick Order Using File Upload” button. This feature is helpful when trying to obtain pricing for a large volume of products at once. Be sure to download the template .CSV form and then use it to load the desired products and quantities. The output options are "On-screen Display" or "PDF". For a complete price list in Excel format, please visit <https://www.kleintools.com/content/partner-support>.



Placing Orders

- Select your customer and ship-to numbers. Click "Add to cart" to start an order. View and modify your order by clicking "Your cart." Click "Update cart" to save changes.
- To add more items, click "Continue Shopping." To finish your order, click "Checkout" on the "Shopping Cart" screen.
- To place a drop-ship order, follow these steps: On the "Order Information" screen, click "Override the selected ship-to address to drop-shipping," select the country (US or Canada), and enter the drop-ship name and address. Ensure the address matches the US Postal Service official address. Enter your PO number and other necessary information to complete the order.
- The "Price Lookup" screen will only show the results of the items you have entered. If you want to add more items to your order, it will not show the items you have previously entered.

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1



NOTE: Each tab functions completely separately. You cannot price it

[Price Items](#) [Add to Cart](#) [Download PDF](#) [Clear Values](#)

Payment terms: CASH IN ADVANCE Minimum Order Value: \$100.00 Minimum Freight Amou

- Your order value does not meet the required minimum amount

Item Number	Quantity	Description
<input type="text" value="D200048"/>	<input type="text" value="2"/>	Diagonal Cutting Pliers, Angled Head, 8-Inch
<input type="text" value=""/>	<input type="text" value="0"/>	

KLEIN TOOLS



For Professionals... Since 1857®

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA

Shopping cart



Status message

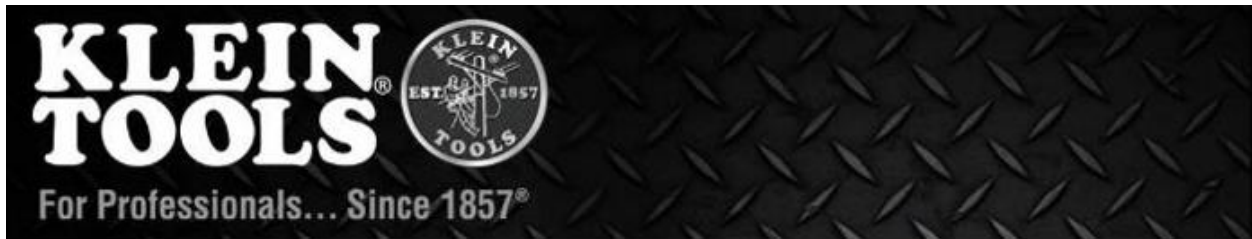
Diagonal Cutting Pliers, Angled Head, 8-Inch added to [your cart](#)

Product Number	Item
D200048	Diagonal Cutting Pliers, Angled Head, 8-Inch

Update cart

Continue Shopping

Checkout



“Order information” screen...
For shipping an order shipping directly to the Distributor

Order information

Selected Customer

Customer

21550-TEST ORDER ACCT USA PR1

Bill-To

TEST ORDER ACCT USA PR1
450 BOND ST
LINCOLNSHIRE IL 60069
US

Ship-To Address *

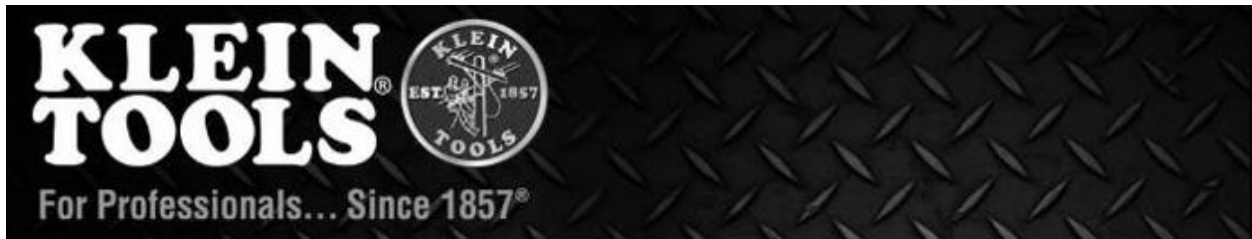
1 - 21550-1-TEST ORDER ACCT USA (135607)



Shipping information

Default Ship-To Address

TEST ORDER ACCT USA
450 BOND ST
ANCHORAGE AK 99502
US



“Order information” screen...
For drop-shipping an order – name and address needed

Shipping information


Default Ship-To Address

TEST ORDER ACCT USA
450 BOND ST
ANCHORAGE AK 99502
US

Override the selected ship-to address for drop shipping

Country

United States ▾

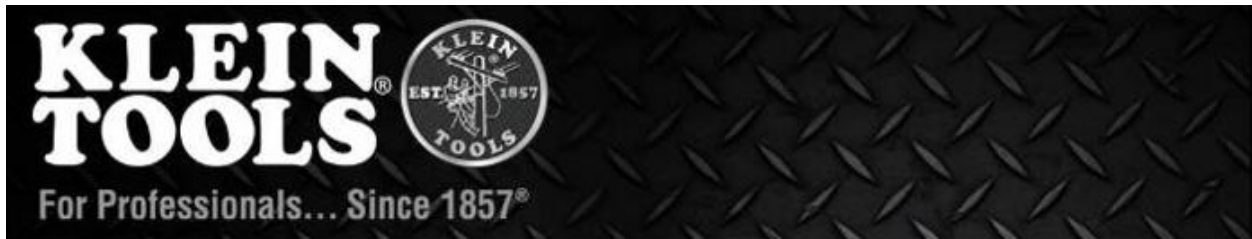
First name* Last name* 

Company

Street address*

City* State* Zip code*

Please ensure all fields with an asterisk (*) are completed.



Other information requested for completion of placing your order...

Override the selected ship-to address for drop shipping

Shipping Carrier

Shipping Method:

- Best Way (default)
- Premium Carrier
- Collect
- UPS Third Party Billing

Note: Additional freight charges will be applied to your invoice for premium carriers. If you wish to ship this order collect, make your carrier selection and indicate the collect account # in the next section.
For same day shipment, all premium freight orders must be entered by 2:00 PM CST.

Order Details

P.O. Number*

Quote Reference #

Request Delivery Date

mm/dd/yyyy

Notes: Requested Delivery Date is for future shipments only.

From this point, the user will be prompted to perform a final review of all submitted information.



Comments

Note: Order comments will be printed on all external documents. All orders with comments will be held for customer service review. Please reference any applicable sales promotions in the order comments.

^ Line Item Notes

Long Nose Multi Tool Wire Stripper, Wire Cutters, Crimping Tool

Order Line Notes

Note: Item comments will be printed on all external documents.

Requested Delivery Date

mm/dd/yyyy



Terms and conditions

Agree to Terms and Conditions *

I acknowledge all sales are subject to Klein Tools' General Terms and Conditions found at <https://www.kleintools.com/content/partner-support>.

Continue to review

Submit order

Go back



Warranty Return Process – USA

- Fill out all fields completely. Use the WRA option.
- Double-check the customer number and ship-to number before starting.
- View existing claims or start a new one.
- Download the processed claim PDF under the memo section.

Distributor Extranet

Manage Distributors | Price Lookup / Quick Order | Warranty Claims | **WRA** | Account Inquiry | P

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA

Distributor Warranty Return Authorization Entry

Ship To Address

TEST ORDER ACCT USA
450 BOND ST
ANCHORAGE AK 99502
US

Contact name *

Email Address *

Confirm Email *



Reference #

Phone # *

Service Type *

- Credit
- Replacement

Product

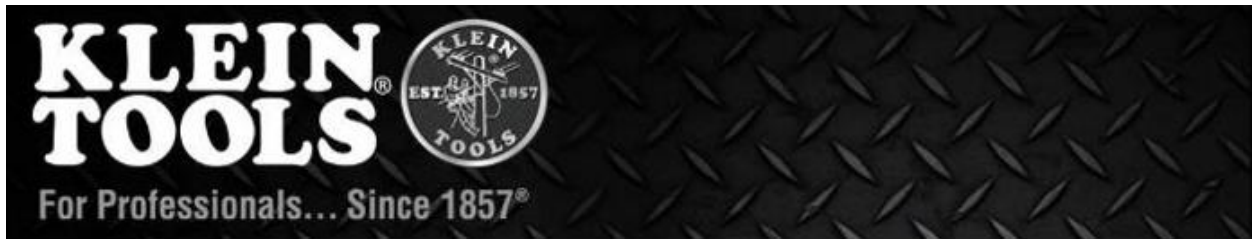
Qty

Description

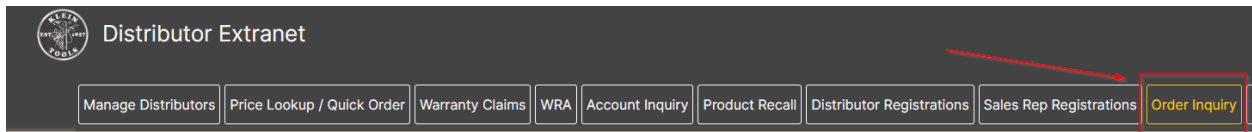
Comments

[Return to List](#)

[Next](#)



Order Inquiry (Viewing Shipping Status / Previously Placed Orders)



Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA (change)

Order Inquiry

Order Number ▼

- To check the status of your order, make sure you have selected your customer number and ship-to number in the upper left-hand corner below the black box. Then, click on the "Order Inquiry" menu option. The status of your order may be one of the following:
 - Shipped
 - Partially Shipped
 - In Process
 - Processing in Warehouse
- You can search by order number or by PO number using the drop-down option.
- The packing list, when available, displays tracking numbers for both in-process and completed shipments.

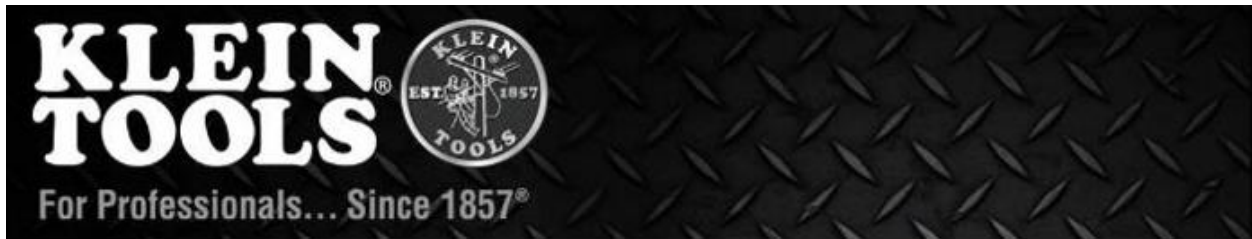
Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA (change)

Order Inquiry

Order Number ▼

Order Number
PO Number

Order #	Customer #	ShipTo #	City, State/Province, Postal Code	Order Date	Requested Delivery Date	PO #
433263	21550	1	PLAINFIELD, IL, 60585-2200	2023-10-27	2023-10-27	12345



How To Find / Download Invoices & Packing Lists

1. Click Account Inquiry
2. View Invoices

1. Click on Order Inquiry
2. View Packing Lists

Distributor Extranet

Price Lookup / Quick Order | Warranty Claims | WRA | **Account Inquiry** | Product Recall | Order Inquiry | Cart | My account | Log out

Customer: 187421 | Ship-To #: 1 (change)

Distributor Account Inquiry

Customer number: 187421
Ship to number: 1
Ship to name: FRANKCOT INC
Ship to address line 1: 17 HAWK RD
Ship to address line 2:
Ship to city: BURNETT
Ship to state: IA
Ship to postal code: 52526
Month to date sales: \$104,817
Year to date sales: \$1,704,125

Klein Tools Account Contact Information

Sales representative: MICHAEL TERRY
Customer service associate: KATHLEEN
Phone number: 562-834-8276 Fax: 562-834-8276

View Invoices

Hide Invoices

Invoices

Customer PO Number Search [Back to account inquiry page](#)

Invoice #	Customer #	Klein Order #	Distributor PO #	Invoice amount	Invoice Date	Download Invoice
187421	187421	450002	1001-10000001	\$0	2024-12-28	
187421	187421	450001	1001-10000001	\$104,817	2024-12-28	



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- Price Lookup / Quick Order
- Warranty Claims
- WRA
- Account Inquiry
- Product Recall
- Distributor Registrations
- Sales Rep Registrations
- Order Inquiry
- Distributor Maintenance
- Sales User Maintenance

Customer: 21550 - 21550-TEST ORDER ACCT USA PR1 | Ship-To #: 1 - 21550-1-TEST ORDER ACCT USA (change)

Order Inquiry

Order #	Customer #	ShipTo #	City, State/Province, Postal Code	Order Date	Requested Delivery Date	PO #	Order Amount	Status	Packing List
433263	21550	1	PLAINFIELD, IL, 60585-2200	2023-10-27	2023-10-27	12345	\$17.63	Cancelled	Packing List will appear here.